

The Polish Nationwide Emergency Service for Victims Of Domestic Violence „Blue Line”



POLICJA



The Polish Nationwide Emergency Service
for Victims of Domestic Violence „Blue Line”
is run by the

**ASSOCIATION FOR THE PREVENTION
OF DOMESTIC VIOLENCE „BLUE LINIE”**

on the order of the State Agency for
Prevention of Alcohol Related Problems

Association „Blue Line” is NGO

www.niebieskalinia.org



Association running:

- **Interdisciplinary assistance program for people involved in domestic violence: for victims and for perpetrators (individual, group psychotherapy, workshops)**
- **Initiating modern methods of domestic violence prevention**
- **Education and trainings for all the public services**

Association running:

- **Local training – counteraction against domestic violence**
- **Participation in Central Training - Family Violence Counteraction College**
- **Association has been invited to work on amending the Law on preventing domestic violence**

Emergency Service for Victims Of Domestic Violence „Blue Line” is the one of more important task which our NGO makes!

The Polish Nationwide Emergency Service for Victims Of Domestic Violence „Blue Line”

Our tasks:

- The Blue Line Phone - hotline especially for victims of domestic violence
- Education for all the public services
- Interventions in the local community
- Traineeship program for students and graduates
- Running e-mail service
niebieskalinia@niebieskalinia.info
- Running website: www.niebieskalinia.info

Hotline number 801 120 002

office hours:

**Monday-Saturday 8.00 a.m. - 10.00 p.m. ;
Sunday and holidays 8.00 a.m. -4.00 p.m.;
paid only the first pulse**

The tasks of Blue Line Phone are:

- psychology support for the callers,
- psychology and law consulting concerning stopping family violence,
- education concerning violence and alcoholism,
- motivation to take actions against the family violence,
- interventions in proper institutions

The Blue Line Phone

- Since 3 July, 1995 , on average, one new victim has called every hour to describe the violence experienced
- It 's one of basic elements of the operation of Polish Nationwide Emergency „Blue Line”
- Every year we receive an average of **12. 000** calls and **1100** e-mails
- Phone is adressed to: people suffering from family violence, people using violence in family, domestic violence witnesses

The Blue Line Phone

- The majority of the victims are women (95%) and children . Cases of violence against men it' s about 5 %
- In the majority of the perpetrators of violence are men (90%)
- The factors accompanying acts of violence were mostly alcohol, narcotics
- The majority of reported violence cases was physical violence (75%)psychical violence i. e invectives and intimidation, threats- were next (20%) and the remaining types of violence were: economic, turing out and sexual

What's good

Law on prevention domestic violence

Since 29 July 2005 we have the Law which has been amended (to come into force 1 August 2010)

Main changes:

- **ban hitting children**
- **the perpetrator who has lived with a victim has to leave the premises,**
- **more emphasis on prevention and social education**
- **more emphasis on interdisciplinary actions between services and institutions**
- **creation of interdisciplinary teams**

What's good

- more emphasis on therapeutic intervention with perpetrators of domestic violence
- development of aid institutions
- organizing a public campaign
- „Blue Procedure” to Health Service and Education

Blue Procedure

Blue Cards documentation is an official note created by policemen or social workers and others in case of domestic violence

- Blue Card Procedure for Police
- Blue Card Procedure for Social Service
- Blue Procedure for Local Communities for Resolving Alcohol Related Problems
- Blue Procedure for alcohol dependence treatment

Blue Cards for Police

- they help the policemen in evidence record at the place of event and record of undertaken actions
- They supply the victims with information concerning further help (dresses, phone number, types of activity of offices helping the victims at home)
- They motivate a family violence victim to demand legal protection
- They determine the home violence form and it's level, which in turn allows proper preventive actions to be taken

Currently we are building

- more social campaigns that will change attitudes towards violence (e.g. witnesses, persons that lay down a Law, service workers)
- more prophylactic course (starting as early as preschool)
- improved cooperation between employees of different institutions